Steps for accessing the CARe Forum co-sponsored by the MACRMI and the MBA (Massachusetts Bar Association)

1) Follow this link - http://www.massbar.org/cle/mba-on-demand?k=3760&kp=3759

2) Click on Register, located on the bottom right of the screen.

3) On the Cart page, click Checkout.

4) If you are not a member of the MBA then you need to register as a Non-member

Cart

*Please Login or Register*

Note: to check out, you must be logged in.

- **Members:**
  - If you are an MBA member, please login
- **Non Members:**
  - To complete this transaction, please register

5) You will then need to click on the tab for My Resources, and then click on My On Demand under

6) Click on Access this presentation

Communication, Apology, and Resolution (CARe) (CLE15)
Presentation Date: January 21, 2015
Runtime: 02:00:00
Access this presentation