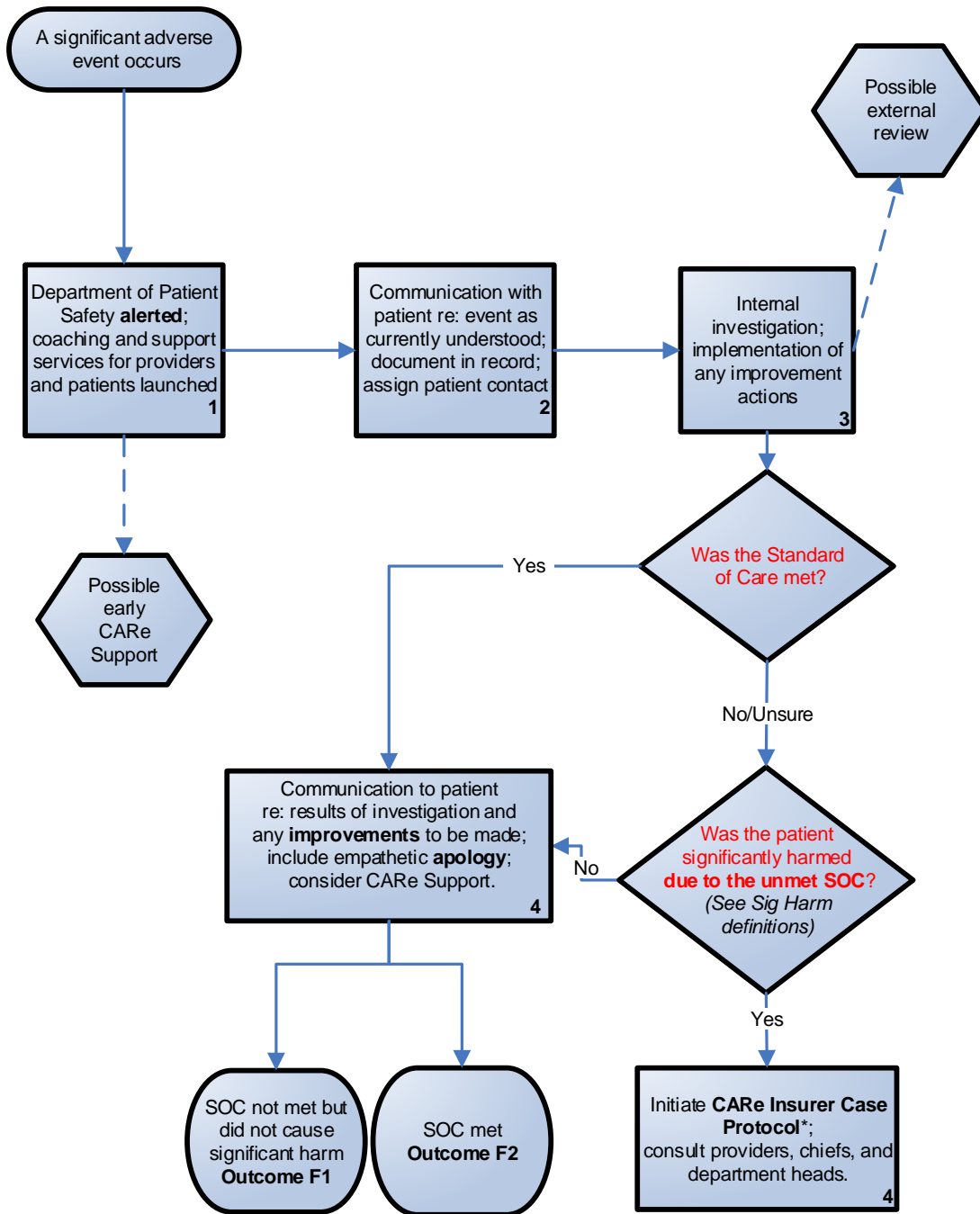


# CARe Algorithm #1: Initial Steps and Case Filter



\*If case has a pre-litigation notice/60L Letter, it automatically flows into the CARe Insurer Case Protocol (all appropriate previous steps should still be attempted.)